

April 1, 2013

To Whom It May Concern:

Please consider this letter as a reference for Kevin White.

Over the last four years, I have come to know Kevin as a creative, hard-working, competent, dependable, and delightful person. Kevin and I worked together from February 2010 through July 2012 for the Veterans Administration's (VA) Rural Health Professions Institute (RHPI). Kevin served as our Instructional Systems Specialist and dedicated himself to building an on-line community and resource center for VA rural health care practitioners across the United States.

During the three years that I served as Co-Director of RHPI, Kevin was instrumental in helping our organization accomplish its mission of workforce development and improving care to rural based Veterans. In the start-up phase, Kevin developed and maintained the RHPI Sharepoint site and the RHPI website (internet and intranet) – both supported by the VA Office of Rural Health (ORH). Kevin's knowledge and skills in a wide range of areas from new media to learning processes allowed RHPI to accelerate collaboration, innovation and networking across the VA.

Kevin demonstrated agility and versatility when RHPI was tasked with new responsibilities and priorities from the VA's ORH in 2011. He embraced and successfully completed complex projects, including live and on-demand broadcasts, video recordings of community collaboration sessions, and an on-line course entitled, "Rural Disparities" which remains available on the nation-wide VA Talent Management System. In 2012, Kevin led the technical transition to take the Systems Redesign Process Improvement curriculum module to an on-line platform in a timely fashion and with high customer service ratings. Kevin was our "go-to guy" for instructional design, and our technical success sat squarely on his shoulders.

Finally, Kevin was a pleasure to have on our team. He garnered praise from his co-workers and VA customers alike for teamwork, camaraderie and esprit dé corps.

For the above traits, skills and abilities, I recommend without reservation Kevin White for positions of instructional design and multimedia services. If I can provide additional information, I am available at markmccalman@gmail.com or 423-928-5333.

Sincerely,

Mark J. McCalman, MPH
Co-Director, VA Rural Health Professions Institute (2009-2012)