

KEVIN C. WHITE

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Educational-Professional Profile

CAREER OBJECTIVE

Seeking a challenging and rewarding position related to instructional design, instructional media, and eLearning development where my professional abilities, education, training, and experience will have valuable and appropriate application.

EDUCATION

- Appalachian State University, B.S. Mathematics Education, 2005 Boone, NC
- Appalachian State University, M.A. Educational Media, 2008 Boone, NC

WORK EXPERIENCE

UnitedHealthcare

Senior Instructional Designer

Minneapolis, MN

April, 2014– Present

- Collaborate with stakeholders and SMEs to identify learner needs
- Performed instructional analysis to identify terminal objectives
- Identify and develop appropriate training solutions for instructor led training
- Identify and develop appropriate training solutions for computer based training
- Develop project plans for design and development of identified solutions
- Conduct peer analysis of training curriculum

Learning Systems International

Senior Curriculum Design Specialist

Washington, DC

May, 2013 – March 2014

- Performed training needs assessment to identify training goals for blended learning scenarios
- Conducted instructional analysis with SME's and project managers to determine entry behaviors
- Analyzed learner skills, preferences, and attitudes, and the application of the learning skill
- Developed performance objectives based on instructional analysis
- Created blended learning training outlines
- Developed assessment tools for the blended learning outlines and environments
- Developed instructional strategies
- Developed and selected learning materials including visual aids, multimedia content, and webinar materials
- Created and published CBT modules utilizing Adobe eLearning and Creative Suite
- Created ILT and CBT for Department Veteran Affairs - Consolidated Patient Account Centers
- Created Technical CBT for Department of Veteran Affairs - Veterans Point of Service, Vetink Kiosks
- Assisted in CBT quality review for U.S. Department of Homeland Security - Electronic Medical Records

STL Professional Services – Government Contractor

Instructional Systems Specialist

Mountain Home, TN

February, 2011 – May, 2013

- Assessed training needs and documented performance measures to identify instructional goals
- Collaborated with faculty/staff of East Tennessee State University to perform instructional analysis
- Analyzed learners and contexts of learning in Veterans Affairs workforce development program
- Collaborated with faculty/staff of East Tennessee State University to write performance objectives
- Developed assessment instruments aligned with obtainment of terminal objectives

- Developed instructional learning strategies to support enabling and terminal objectives
- Developed and selected instructional materials for ILT and CBT training modules
- Engaged VA workforce in discussion groups and social media to establish best practice forums
- Lead efforts to build, promote, and maintain VA Rural Health Advocacy and Support networks
- Assisted in the creation of MyVeHU Campus engagement tools for the Department of Veterans Affairs
- Assisted in the creation of MyVeHU Campus Continuing Medical Education for Dept. Veterans Affairs
- Developed and conducted formative evaluations to document design effectiveness
- Acted as facilitator of best practices and resource networks for Rural Health Professions Institute
- Assisted in the developed, maintenance, and delivery of train-the-trainer materials

NEPTCO Inc. - Engineered Tape & Composites Manufacturer

Lenoir, NC

Process/Quality Control Technician

February, 2000 – June, 2010

- Assessed training needs to identify employee training goals
- Collaborated with managerial team to perform instructional analysis
- Analyzed employee training and context of training goals
- Wrote performance objectives of employee training programs
- Developed assessment instruments for employee training programs
- Developed, created, and maintained employee training strategies
- Developed and selected multimedia training modules utilizing Adobe Creative Suite software
- Utilized WordPress content management system facilitate employee resource networks
- Supervised deployment of ILT and CBT training materials domestically and in Chinese facilities
- Prepared and delivered monthly statistical reports of product performance to overseas customers

COMPUTER SKILLS

Visual Basic, PHP, SQL, MAC OS, Windows OS, Microsoft Office Suite, Visio, SharePoint, and Project, Descriptive Statistical Software, Lotus Notes, OneNote, Podcasting, Video Editing, Project Collaboration Software, Blackboard, Moodle, WordPress, Plateau Talent Management Suite, Articulate 2013, Storyline, Adobe Acrobat XI Pro, Captivate 7, Premiere, Audition, Dreamweaver, Fireworks, Flash, and Photoshop

PROFESSIONAL ORGANIZATIONS AND LICENSE

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|--------------------------|-----------------------------------|--|
| ▪ PI MU EPSILON 2004 | ▪ GRADUATED MAGNA CUM LAUDE 2005 | ▪ SLOAN-C CONSORTIUM |
| ▪ DEAN'S LIST 2005 | ▪ NC TEACHING LICENSE MATHEMATICS | ▪ NORTH CAROLINA DISTANCE LEARNING ASSOCIATION |
| ▪ CHANCELLOR'S LIST 2005 | ▪ ASU KNOWLEDGE NETWORK | ▪ ELEARNING GUILD |

HONORS AND CERTIFICATES

- ROOKIE OF THE YEAR AWARD 2000 - NEPTCO INCORPORATED
- NEPTCO TIER I AWARD 2000 - CUSTOMER SPECIFICATIONS RESEARCH
- EMPLOYEE OF THE YEAR 2001 - NEPTCO INCORPORATED
- NEPTCO TIER I AWARD 2001 - CUSTOMER SPECIFICATIONS RESEARCH
- NEPTCO TIER II AWARD 2002 - EMPLOYEE TRAINING MATERIALS
- NEPTCO TIER II AWARD 2003 - QUALITY TRAINING AWARD
- NEPTCO TIER III AWARD 2004 - QUALITY TRAINING AWARD
- PI MU EPSILON SUPERIOR ACHIEVEMENT 2004 – HONORARY NATIONAL MATHEMATICS SOCIETY
- NEPTCO TIER II AWARD 2006 - QUALITY TRAINING AWARD

- NEPTCO TIER III AWARD 2006 - QUALITY TRAINING AWARD
- NEPTCO TIER II AWARD 2008 - RESEARCH AND DESIGN AWARD
- NEPTCO TIER II AWARD 2008 - INFORMATION SYSTEMS AWARD
- JAME H. QUILLEN VETERANS AFFAIRS MEDICAL CENTER 2013 – LEAN WORKPLACE AWARD